

Fire Safety Advice

BBQ's & Outdoor Cooking

Don't use a BBQ on a balcony. Flames, sparks and hot embers can cause a fire and spread quickly to other parts of the building. This includes electric and gas BBQ's and other cooking devices.



E-Cigarettes

Always use the correct charger when charging e-cigarettes or vapes and don't charge them over night.



E-Bikes & Scooters

Always use the correct charger when charging e-bikes and scooters. Only charge them when you're awake. Never charge them on the means of escape on evacuation routes or communal area. Charge them in a designated charging area.



Overloaded Sockets

Only use one plug per socket unless you use a strip adaptor.



Chip Pans

Only use thermostatically controlled deep fat fryers, air fryers or oven chips. Chip pans are not to be used as they are a known cause of domestic fires and pose significant fire/personal safety risks.



Don't use water on a chip pan fire or try to carry it away. Turn off the heat, cover the pan with a damp cloth or lid and call the Fire and Rescue Service.



Unattended Cooking

If you're called away from the cooker don't leave pans on the heat. Turn the handles so that they don't stick out.

Tall Building Fire Safety



Produced in partnership with Housing's Tenant Participation Team

Your Responsibilities

Keep Your Building Safe

Never wedge Fire doors open.

These have been designed to stop fire and smoke spreading. Do not adapt or adjust doors or door closers. All flat front doors are inspected annually.

Never tamper with dry riser landing valves.

These are designed to allow the Fire and Rescue Service to have an immediate supply of water on the floor involved in fire. It could cost lives if they are not working properly. If you notice any problems with them or they have been vandalised, please contact your housing provider.

Never block access to high-rise flats with Vehicles.

Access roads are designed so that emergency vehicles can get as near as possible.

Don't block escape routes.

Don't block the stairs, landings or corridors of your building. Residents are responsible for ensuring that common stairs and corridors are kept clear of obstruction and flammable material such as rubbish bags, prams and bicycles etc.

If you would like more fire safety advice, check out the community fire safety section of our website Jerseyfire.je or call the Fire and Rescue Service on 445967. We can even come to your home and carry out a free home fire safety visit.

Fire Safety advice for multi-level buildings where the height can have an impact on evacuation.

Personal Emergency Evacuation Plan

If you have a medical condition/issue which may pose difficulties to you when evacuating the building— please contact your Medical Practitioner/Healthcare provider to create a sufficient a Personal Emergency Evacuation Plan.

Be Safe

Fire in your building

Fire in your flat

You are not at any more risk from fire because you live in a high-rise flat.

High-rise flats are built to be fireproof. Fires Seldom spread further than the room that they started. If there's a fire in another flat in the building, you're usually safest in your own home, unless you're affected by the heat or smoke.

Smoke Alarm

Your smoke alarm is the best protection you can get. Make sure you test it every month. It's no use having one if it doesn't work! If it doesn't work, you should contact your housing provider.



Escape Plan

Make an escape plan for your home. You don't have to be an expert. Just think it through. How would you get out at night? How would the kids get out?

Talk the plan through with everyone who lives in your home. Make sure everyone knows where to find the door and window keys.

Choose an escape route. Avoid lifts and make sure everyone knows where the stairs are. Make sure these routes are kept clear.

Plan to make one room your 'safe room' in case you can't escape. It's best if it's got a window and a phone.



Fire Next Door

If the fire is on your floor, or the flat directly below, get everyone out fast. If there's a lot of smoke, crawl on the floor - the air will be clearer.



Call 999 and don't go back in - wait outside for the Fire and Rescue Service.



Remember - use the stairs.
Never use the lift if there's a fire anywhere in the building.

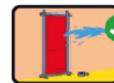
Fire Elsewhere in Building

Remember that your flat is your safe refuge from fire. Stay there and close all windows and doors.

If your front door starts to feel warm to touch or smoke starts to come in, pack cushions, bedding, pillows and towels at the bottom of the door to block the smoke.



If you've got any sticky tape, put that round the door to seal it. Wet the door with water if it starts getting hotter.



Go to your 'safe room', open the window and wave something to let the firefighters know that you're there.



Never leave the safety of your flat unless you're affected by heat or smoke, or you're told to leave by firefighters or police.



Remember - don't climb over your balcony.

The Fire and Rescue Service will be with you very soon.

Can Get Out

Try to keep calm. Follow your escape plan.

Shout to let everyone in the flat know. Close the door of the room where the fire is then get out and stay out. Don't stop for valuables, your life is more important.

If there's a lot of smoke, crawl on the floor - the air will be clearer.



When you leave the building, use the stairs. **Do not use the lift.**



Once outside call the Fire and Rescue Service by dialling 999. Tell them your address and what floor the fire is on.



Once clear of the building make sure you keep a safe distance to avoid being hit by falling debris.

Can't Get Out

Alert everyone and gather in one room (ideally with a window and phone). Don't open the door of a room that feels warm when touched with the back of your hand.

When inside this 'safe' room close the door and pack bedding, towels, cushions or clothing around it to keep the smoke out and call 999.



If there is no phone, go to a window, open it and shout to attract attention until someone calls the Fire & Rescue Service. Stay by the open window.



If you are trapped in a higher storey, lean out of the window for fresh air until the fire crews arrive and wave something to let them know that you are there.



This information is also available in Portuguese and Polish. Should you require this information in your preferred language then please contact the Andium Homes Regulatory Team.